



Visits from Friends and Family

Each resident may have one half hour visit per week from one family member or friend. This visit must be outside in the garden and must be arranged in advance. Please get in touch by email if you would like to book a visit – abbeyfieldripon@btconnect.com

A visit can be booked on Mondays Tuesdays, Wednesdays and Fridays. Please either phone or email to book an available time. It would be wise to have a look at the weather forecast too! Times available will be between 10.30 am and 3.30pm with a two-hour lunch break between 12.00 noon and 2 pm.

I'm afraid we cannot do weekend visits at the moment. This is because there won't be the staff available to clean down the visiting area between visits.

Any visitors must obviously be clear of any Covid-19 symptoms and must also be careful to ensure they have minimal contact with others outside their household before visiting. Please come to the garden gate entrance, which is off the Blossomgate car park behind Abbeyfield at the agreed time. I will let you in.

Please use the hand sanitiser provided.

You will need to observe social distancing at all times, no hugs or physical contact please. Chairs will be placed at an angle, not face to face, so that social distancing is at the required 2 metres. Please don't move the chairs. Face masks will not need to be worn if these precautions are kept to. We know it could be difficult to have a conversation otherwise as some residents are a little hard of hearing.

Please do not bring food or drinks to share whilst you are in the garden, I would have loved to have offered tea and cake but guidelines are clear that this is risky at present.

If you would like to bring something for the resident you are visiting, please hand this to me at the entrance so it can be wiped down with disinfectant before it is given to them.

At the end of the half hour visit, please use the hand sanitizer provided and exit by the garden gate.

Thank you all for your help so far in keeping the virus away from Abbeyfield House Ripon. I know you will understand that all precautions are there to protect residents, visitors and staff. We will continue to review the situation on a weekly basis.

To recap:

Each resident may get a visit from one person outside in the garden for half an hour, once a week. This time cannot be split between more visitors.

No visits allowed indoors. All visits must be pre-arranged. We will confirm arrangements in writing by email or text.

We look forward to seeing you soon.

Helen

Helen Jarosz

Administrative Manager

Abbeyfield Ripon

Tel 01765 605446

abbeyfieldripon@btconnect.com

www.abbeyfieldripon.uk